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Express Mail Label No. EV 016 642 775 US
Attorney Docket No. 10000.02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Confirmation No.: 6857

3622

Lindsay T. Atwood

Application No.: 09/933,587

Group Art Unit: 2161

Filed: 20 August 2001

Examiner: Not Yet Assigned

For: METHODS AND APPARATUS FOR FACILITATING THE PROVISION OF
SERVICES

Commissioner for Patents
Washington, D.C. 20231

SUBMISSION OF FORMAL DRAWINGS

Sir:

Enclosed herewith please find fifty (50) sheets of formal drawings, which are to be filed in the above-identified case to replace the informal drawings initially filed with the application.

It is believed that no additional fees are due relating to this submission. However, any required additional fees may be charged to Deposit Account No. 04-1415. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Date:

17 October 2002

Reed R. Heimbecher
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09/933,587

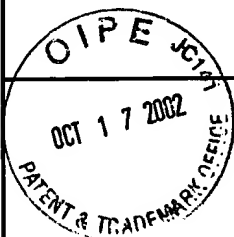
Filing Date

20 August 2001

Examiner

Not Yet Assigned

Group Art Unit

2161Invention: **METHODS AND APPARATUS FOR FACILITATING THE PROVISION OF SERVICES****Submission of Formal Drawings (in duplicate); Formal Drawings (50 sheets); and
return postcard**

I hereby certify that this

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37 CFR 1.10 in an envelope addressed to: The Commissioner of Patents and Trademarks, Washington, D.C.

20231-0001 on **17 October 2002***(Date)**(Typed or Printed Name of Person Mailing Correspondence)**(Signature of Person Mailing Correspondence)***EV 016 642 775 US***("Express Mail" Mailing Label Number)***Note: Each paper must have its own certificate of mailing.**